

Terms & Conditions

INFORMATION

Check-in time is strictly from 1.00pm.

Check-out time is by 10.00am.

All rooms are serviced daily.

NO PETS ALLOWED.

ALL ROOMS ARE NON-SMOKING.

MOLLYMOOK SHORES HAS A STRICT NO-PARTY POLICY, GUESTS WILL BE EVICTED WITHOUT REFUND

Mollymook Shores does not accept "schoolies" bookings

ADDITIONAL CHARGES

- A surcharge of \$20.00 per night applies for each additional guest.
- A surcharge of \$20.00 for a "Saturday night only" booking may apply during Shoulder seasons.
- Cots are available for hire at \$15.00 per stay
- A surcharge of \$15.00 applies to a lost or non-returned key.
- Smoking in rooms will result in an additional night's tariff being levied.

BOOKING CONDITIONS for LOW and SHOULDER SEASON (excludes Easter and October Long Weekend)

- A deposit equal to the accommodation charge for the 1st night's stay (100% if booking is for one-night only) is required to secure ALL bookings.
- Cheques are NOT to be used to settle accounts within 10 working days of the arrival date.
- Payment for accommodation is required "in full" prior to arrival or upon check-in.
- We accept Visa, MasterCard, American Express and Diners Club. A 3% processing fee will be levied on amounts settled by American Express or Diners.
- Reservations cancelled within seven (7) days of the arrival date will forfeit the deposit paid. Deposits are not transferable. An administration fee will apply to shortened reservations within this time frame.
- Reservations cancelled outside seven (7) days of the arrival date will incur a \$25.00 administration fee, with the balance of the deposit refunded. Reservations of more than two rooms are subject to High and Peak season cancellation policies.

- After arrival, no refund is payable due to cancellation or alteration of your original booking.

BOOKING CONDITIONS for PEAK SEASON (includes Easter and October Long Weekend)

- A deposit of 50% of the accommodation charge is required to secure ALL bookings.
- Cheques are NOT to be used to settle accounts within 10 working days of the arrival date.
- We accept Visa, MasterCard, American Express and Diners Club. A 3% processing fee will be levied on amounts settled by American Express or Diners.
- Reservations cancelled within fourteen (14) days of the arrival date will forfeit the deposit paid. Deposits are not transferable. An administration fee will apply to shortened reservations within this time frame.
- Reservations cancelled outside fourteen (14) days of the arrival date will incur a \$25.00 administration fee, with the balance of the deposit refunded.
- After arrival, no refund is payable due to cancellation or alteration of your original booking.

A MINIMUM BOOKING PERIOD IS REQUIRED FOR PEAK SEASONS, PUBLIC HOLIDAYS AND LONG WEEKENDS.

Please note that if your reservation is for a date after 26th January 2015, the applicable booking conditions for the Season of your reservation will apply.
